

THE STORM RESPONSE ROADMAP

A step-by-step guide to protect your home and your investment after severe weather

1



STORM PASSES

Severe weather has moved through and it's time to take action.

2



ENSURE YOUR FAMILY IS SAFE

Check for hazards. Avoid downed lines and damaged structures.

3



DOCUMENT THE DAMAGE

Take clear photos and videos of all visible damage from the ground and inside.

4



CONTACT YOUR INSURANCE COMPANY

Report the claim promptly and follow their instructions.

5



SCHEDULE A PROFESSIONAL INSPECTION

A professional can identify damage that may not be visible.

6



UNDERSTAND YOUR OPTIONS

Review the inspection findings, your policy coverage, and repair recommendations.

7



COMPLETE NECESSARY REPAIRS

Work with trusted professionals to restore your home properly and safely.

8



PROTECT YOUR HOME FOR THE FUTURE

Learn from the experience and take steps to prevent future damage.

KEY ACTIONS



TAKE PHOTOS

Document all damage before cleaning up or making temporary repairs.



MAKE THE CALL

Contact your insurance company as soon as practical to start your claim.



KEEP RECORDS

Save all documents, emails, inspection reports, and receipts.



PREVENT FURTHER DAMAGE

Cover exposed areas with tarps or take temporary protective measures.



WORK WITH PROFESSIONALS

Choose licensed, reputable contractors with experience in storm restoration.

HELPFUL REMINDERS



ACT PROMPTLY

Timely action leads to better outcomes and helps prevent additional damage.



KNOW YOUR POLICY

Understand your coverage, deductible, and requirements before you need it.



AVOID SCAMS

Be cautious of door-to-door solicitors and storm chasers making big promises.



ASK QUESTIONS

Do not hesitate to ask for clarification from your insurer and contractor.



BE PATIENT

Restoration takes time. Good communication makes the process smoother.



PREPARE. RESPOND. RECOVER. PROTECT.

A calm plan today can make all the difference tomorrow.



REMEMBER

Your home is your largest investment. Smart decisions today protect it for years to come.